SA BUSINESS SCHOOL



CHANGE MANAGEMENT ESSENTIALS

COURSE OUTLINE

UNIT STANDARD
15214, 15219

COURSE OVERVIEW

This course is designed for second-level managers across all economic sectors, including Heads of Department, Section Heads and Divisional Heads.
It develops practical management skills to effectively lead teams, manage performance, achieve organisational objectives and contribute to overall business success.

RECOGNISE AREAS IN NEED OF CHANGE

(Unit Standard 15214)

- Recognising areas in need of change.
- Making recommendations for change.
- Implementing change.

DEVELOP AND IMPLEMENT A STRATEGY AND ACTION PLANS FOR A TEAM, DEPARTMENT OR DIVISION

(Unit Standard 15219)

- Developing a strategy for the department/division.
- Developing action plans for the department/division.
- Implementing action plans.
- Reviewing action plans.

DURATION
2 DAYS

CREDITS
7 CREDITS

DELIVERY METHOD
ONLINE, BLENDED AND INSTRUCTOR-LED LEARNING