SA BUSINESS SCHOOL

Lead change. Build stronger teams. Drive lasting impact.



ETHICAL LEADERSHIP & ORGANISATIONAL CULTURE

COURSE OUTLINE

UNIT STANDARD

252042; 12433

This course is intended for managers and supervisory or senior technical personnel in manufacturing, engineering and other economic sectors. It develops the knowledge and skills to use effective oral and written communication techniques in the workplace and supports the exit-level outcomes of relevant manufacturing and engineering qualifications.

APPLY THE PRINCIPLES OF ETHICS TO IMPROVE ORGANISATIONAL CULTURE

(Unit Standard 252042)

- Demonstrating understanding of the relationship between values, ethics and organisational culture and its impact on achieving goals and objectives.
- Applying the concept of corporate ethics to a unit.
- Analysing the unit in relation to the principles of corporate ethics.
- Formulating recommendations for promoting organisational values, the code of conduct and ethical practices within a unit and entity.

USE COMMUNICATION TECHNIQUES EFFECTIVELY

(Unit Standard 12433)

- Communicate at work
- Collect and use information
- Communicate with clients
- Compile feasibility and commissioning reports
- Write a technical report
- Communicate in an assertive manner with clients and fellow workers

DURATION
4 DAYS

CREDITS
13 CREDITS

DELIVERY METHOD
ONLINE, BLENDED AND INSTRUCTOR-LED LEARNING