SA BUSINESS SCHOOL



EVOLVING LEADERS DEVELOPMENT PROGRAMME

COURSE OUTLINE

UNIT STANDARD
264398; 252037; 252027; 252043

COURSE OVERVIEW

TThis course is designed for current and aspiring managers across all economic sectors, particularly heads of department, section heads and divisional heads. It develops the skills needed to strategically lead and effectively manage a function, contributing to organisational performance.

Lead change. Build stronger teams. Drive lasting impact.

EVALUATE AND PLAN THE ROLE OF SELF AS LEADER IN A FUNCTION
(Unit Standard 264398)

- Develop the vision for the function.
- Describe the leader's role within the function in relation to the vision.
- Improve own leadership within the function.

DEVISE AND APPLY STRATEGIES TO ESTABLISH AND MAINTAIN WORKPLACE RELATIONSHIPS
(Unit Standard 252027)

- Liaising and networking with internal and external stakeholders.
- Devising and applying a strategy to establish constructive relationships with team members in a unit.
- Devising and applying a strategy to establish constructive relationships with managers.
- Identifying and minimising personal conflict in the workplace.

BUILD TEAMS TO ACHIEVE GOALS AND OBJECTIVES
(Unit Standard 252037)

- Understand team theory and its importance in the workplace.
- Apply team theory to team dynamics.
- Explain the team-building process.
- Analyse the team leader’s role in team effectiveness.
- Evaluate team effectiveness and identify ways to improve it.

MANAGE A DIVERSE WORK FORCE TO ADD VALUE
(Unit Standard 252043)

- Demonstrating knowledge and understanding of diversity in the workplace.
- Demonstrating understanding of the reality of diversity and its value in a unit.
- Managing team members taking into account similarities and differences.
- Dealing with disagreements and conflicts arising from diversity in a unit.

DURATION
9 DAYS

CREDITS
23 CREDITS

DELIVERY METHOD
ONLINE, BLENDED AND INSTRUCTOR-LED LEARNING