SA BUSINESS SCHOOL

Lead change. Build stronger teams. Drive lasting impact.



PERFORMANCE MANAGEMENT FOR MANAGERS

COURSE OUTLINE

UNIT STANDARD

11473; 252034

This course is for managers, supervisors and line managers across all sectors, developing skills to set performance goals, create development plans, and monitor and evaluate performance.

IDENTIFY RESPONSIBILITIES OF A TEAM LEADER IN ENSURING THAT ORGANISATIONAL STANDARDS ARE MET

(Unit Standard 11473)

- Understand the work environment
- gather and use information relevant to managing individual and team performance
- apply basic negotiation, interviewing and interpersonal skills.

CONDUCT A STRUCTURED MEETING

(Unit Standard 252034)

- Formulating performance standards for team members in a unit.
- Establishing systems for monitoring performance of team members.
- Preparing for a performance review of a team member.
- Conducting performance review interview.

DURATION
6 DAYS

CREDITS
16 CREDITS

DELIVERY METHOD
ONLINE, BLENDED AND INSTRUCTOR-LED LEARNING