SA BUSINESS SCHOOL

Lead change. Build stronger teams. Drive lasting impact.



TEAM LEADERSHIP & PERFORMANCE MANAGEMENT

COURSE OUTLINE

UNIT STANDARD

252037; 252034

This course is intended for managers across all economic sectors, typically second-level managers such as heads of department, section heads or divisional heads, who may have more than one team reporting to them.

BUILD TEAMS TO ACHIEVE GOALS AND OBJECTIVES

(Unit Standard 252037)

- Demonstrating knowledge of and insight into the theory of teams and the importance of teams in workplace activities.
- Applying the theory of teams to team dynamics.
- Explaining the process of building teams.
- Analysing the role of team leader in promoting team effectiveness.
- Evaluating the effectiveness of a team and propose ways to improve team effectiveness.
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MONITOR AND EVALUATE TEAM MEMBERS AGAINST PERFORMANCE STANDARDS

(Unit Standard 252034)

- Formulating performance standards for team members in a unit.
- Establishing systems for monitoring performance of team members.
- Preparing for a performance review of a team member.
- Conducting performance review interview

DURATION	CREDITS	DELIVERY METHOD
5 DAYS	14 CREDITS	ONLINE, BLENDED AND INSTRUCTOR-LED LEARNING